GoodData

GoodData Cloud
How We Ensure the Highest Levels of Security

Our analytical product is built multi-tenant by design. This allows for secure and scaleable distribution of data across your ecosystem without compromising security and privacy. We have leveraged our experience with modern infrastructure to build a cloud-native stack on top of Kubernetes, which ensures robust security controls in a public cloud environment.

Going the Extra Mile To Help Protect Your Data:

We built our information security management system in-house to provide a future-proof control framework, and we keep it mapped to major security and privacy standards and regulations. Other security measures and technologies unique to GoodData include:

Caching data:

We avoid caching or storing data unless it flows through GoodData Cloud. You can easily wipe caches via API calls and remove the data source credentials to effectively achieve the same control provided by BYOK encryption.

DevSecOps best practices:

We are shifting security left (i.e., incorporating security and testing as early and often as possible), with robust penetration testing, vulnerability management, and dependency update programs.

Ready for modern privacy regulations & data residency restrictions:

We can deploy GoodData Cloud in any AWS region globally, to offer scalable data residency.

A short list of subprocessors:

Very few other companies (only hosting providers and optionally outsourced Professional Services) will have access to your data.

Over 10 years of strong compliance and audits:

Highlights include: SOC 2 Type II audited since 2013, HIPAA compliant since 2015*, ISO 27002 compliant (information security) since 2018, ISO 22301 compliant (business continuity) since 2021.

Compliance with global privacy regulations:

We leverage the TrustArc privacy management platform to comply with emerging privacy regulations, including EU and UK, GDPR, CCPA/CPRA, and Brazilian LGPD.

The above are just some of the security measures we've put in place, and we're always ready to discuss our approach further. In the meantime, you can find more details here:

https://www.gooddata.com/security/

*GoodData Cloud will be HIPAA compliant in Oct 2023